# HOW ABOUT A LITTLE CREDIT?

A roundtable discussion on best practices for assessing transfer credit

### **Introductions**

- Ryan Snowdon Senior Admission Coordinator
  - Non-traditional applications: Distance, Part-time, Dual Degree, Second Degree
- Curtis Gonyou Admission and Recruitment Events Coordinator
  - On-campus and global recruitment events
- Katie Norris Admission and Recruitment Assistant
  - Transfer credit processing, Incoming International Exchange

# Today's Presentation

- Motivation for submitting presentation proposal to ONCAT
- General information on the transfer process at Queen's
- Improvements made to Queen's assessment process
- Q&A
- Live polling questions and discussion

# Transferring to Queen's

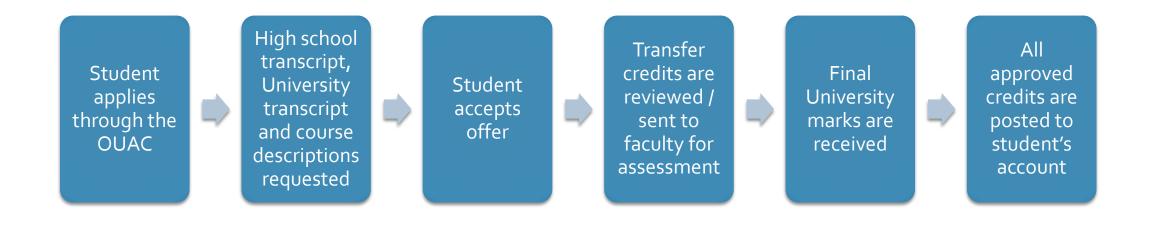
• Transfer applications accepted for Arts, Science, Computing Commerce, Engineering and Nursing

Second Degree applications also accepted for Arts, Science and Computing

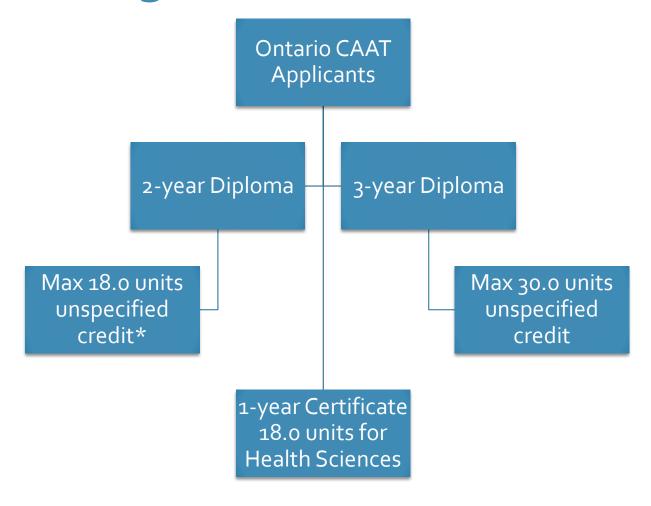
• Over 1,100 Upper-year applications received in 2017

• Over 3,600 units of transfer credit granted in 2017

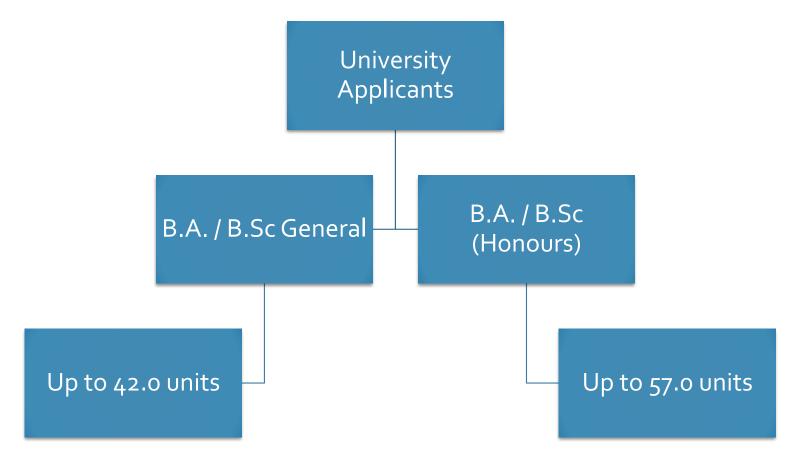
### The Transfer Credit Process



# Ontario College Transfer Credits



# University Transfer Credits



## Queen's Transfer Credit History

- As early back as 2014 most information was shared with departments by photocopying and sending via internal mail. This included course descriptions, departmental requests and statement of transfer credit
- Long delays in departments receiving the information was common and the same was true for sending the information back to the Admissions office
- Course assessments were tracked manually. Once returned, credits would be added manually to PeopleSoft
- Wait time varied drastically and there was no capacity for pre-assessments before a student has been admitted

### Advancements to Evaluation Process

A number of changes have been made recently to the transfer credit evaluation process at Queen's to help improve efficiency:

- Electronic course description submission form
- Emailed assessment requests to faculties
- ONTransfer.ca database / Queen's Database integration
- PeopleSoft advancements for automation (in testing)

### **Electronic Submission Process**

#### Insert Web Page

This app allows you to insert secure web pages starting with https:// into the slide deck. Non-secure web pages are not supported for security reasons.

Please enter the URL below.

https://

queensu.qualtrics.com/jfe/form/SV\_cYKR5xcf0IBkP4x

Note: Many popular websites allow secure access. Please click on the preview button to ensure the web page is accessible.

# Assessment Tracking Form



#### **Upper Year & Distance Transfer Credit Assessment Form**

Undergraduate Admission and Recruitment

Gordon Hall, 74 Union Street Queen's University Kingston, Ontario, Canada K7L 3N6

Student Information

Student ID		
Last Name	First Name	
Academic Program	Academic Plan	
Term	Faculty	

#### Status of Assessment

Qualtrics Form Received Completed	
Descriptions Sent to Departments	
Transfer Credit Posted to SOLUS	

#### Transfer Credit Request Information

	Previous Institution	Course at Previous Institution	Grade	Queen's Equivalency	Units (3.0 or 6.0)	Posted to SOLUS
1						

### Statement of Transfer Credit

Student ID: 12345678

Model Nbr.: 1 Posted Credit Source: Manual

Institution: Queen's University Source Institution: An Ontario University

Career: Undergraduate

Program: Bachelor of Arts

Transfer Term	Incoming Course	Units Taken	Grade Input	Status	Equivalent Course	Units	Grade	Comment
2014 Fall	BUSINESS 1			Posted	COMM 2UNS	3.000	TR	
2014 Fall	COMPUTING 1			Posted	CISC 121	3.000	TR	
2014 Fall	COMPUTING 2			Posted	CISC 1UNS	3.000	TR	
2014 Fall	PHILOSOPHY 1			Posted	PHIL 1UNS	3.000	TR	
2014 Fall	MATH 1			Posted	MATH 121B	6.000	TR	
2014 Fall	MATH 2			Posted	MATH 1UNS	3.000	TR	
2014 Fall	ECONOMICS 1			Posted	ECON 112	3.000	TR	
2014 Fall	ECONOMICS 2			Posted	ECON 111	3.000	TR	
2014 Fall	PHYSICS 1			Posted	PHYS 1UNS	3.000	TR	
2014 Fall	FINGER PAINTING			Rejected		0.000		No Credit Awarded
2014 Fall	KITE FLYING			Rejected		0.000		No Credit Awarded
2014 Fall	HISTORY 1			Posted	HIST 1LEC	3.000	TR	

# Processing Timelines

• The transfer credit assessment process starts as soon as a student has accepted their offer and submitted the required documents

Assessment requests are emailed out to each department as needed

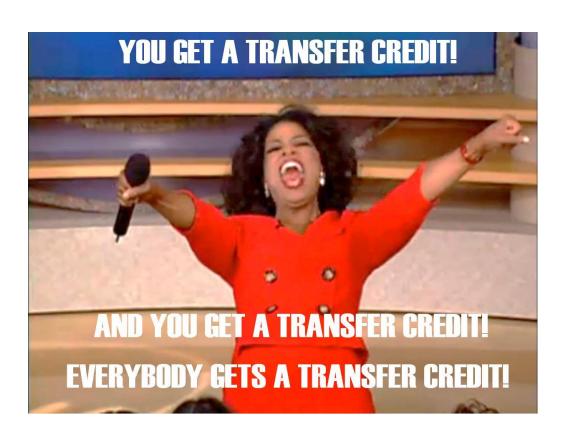
• Assessments are tracked after the initial email has been sent to the department requesting evaluation. Reminder emails sent as required

• Service standard for return of assessments is ideally less than 2 weeks time

# Transfer Credits – By the Numbers

• In 2017 Queen's faculty evaluated over 1,175 new courses for incoming students

 The Undergraduate Admission transfer credit database at Queen's currently holds over 4,600 individual credit equivalencies

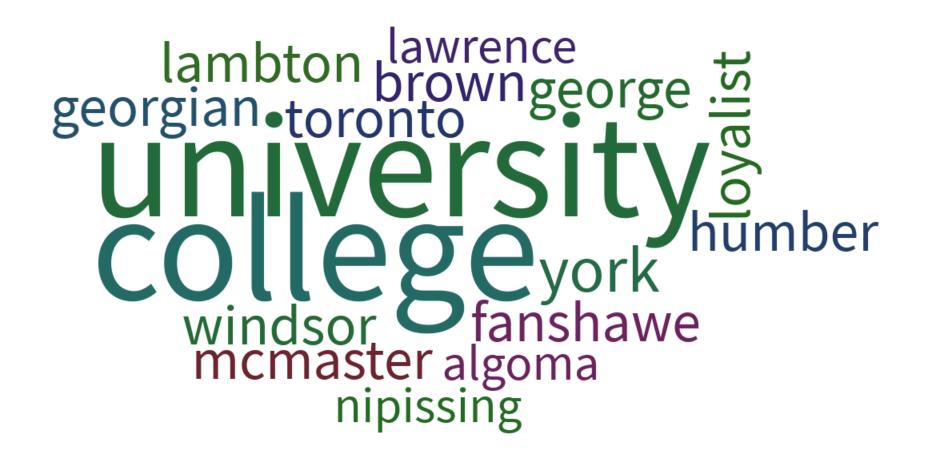


# Interactive Polling

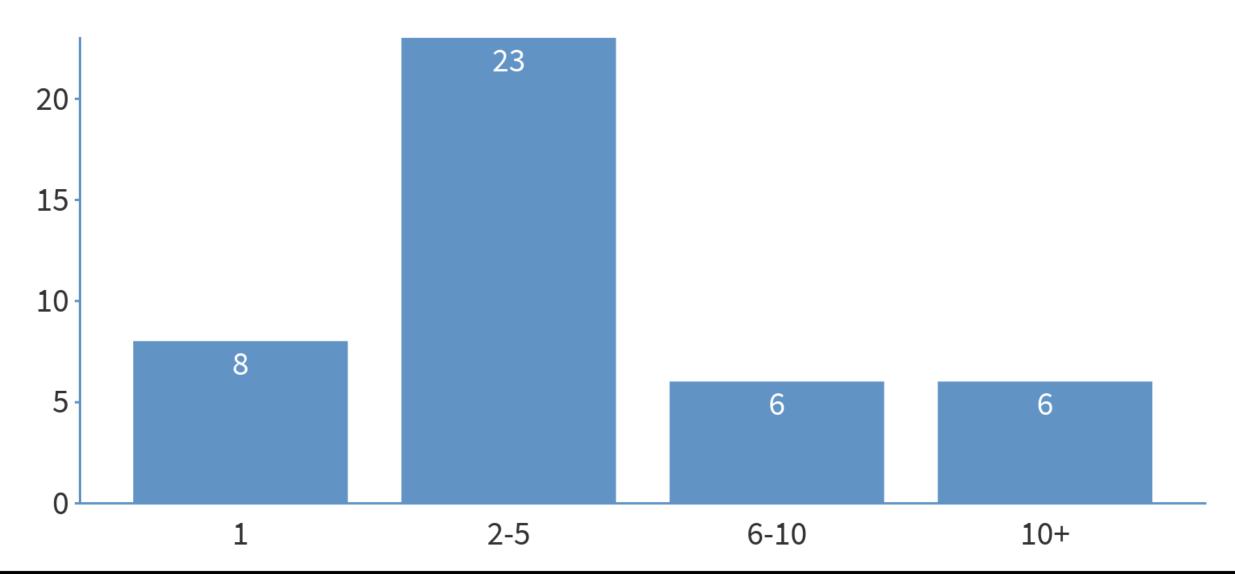
On your mobile device enter the following URL to participate:

Pollev.com/curtisgonyou274

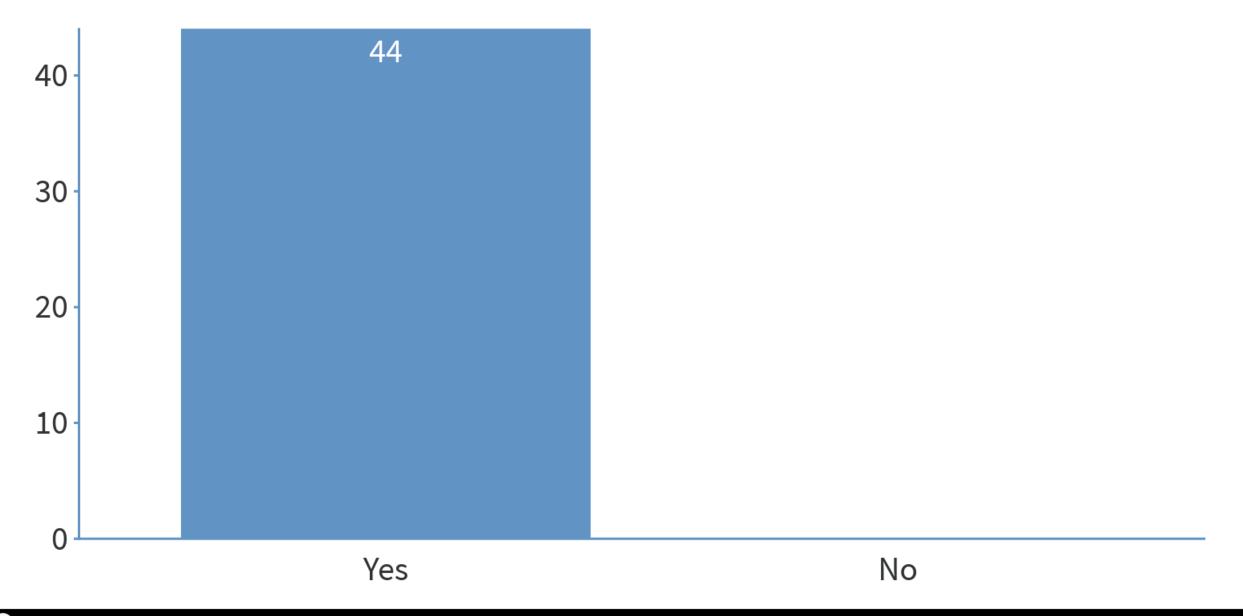
#### Which institution are you joining us from today?



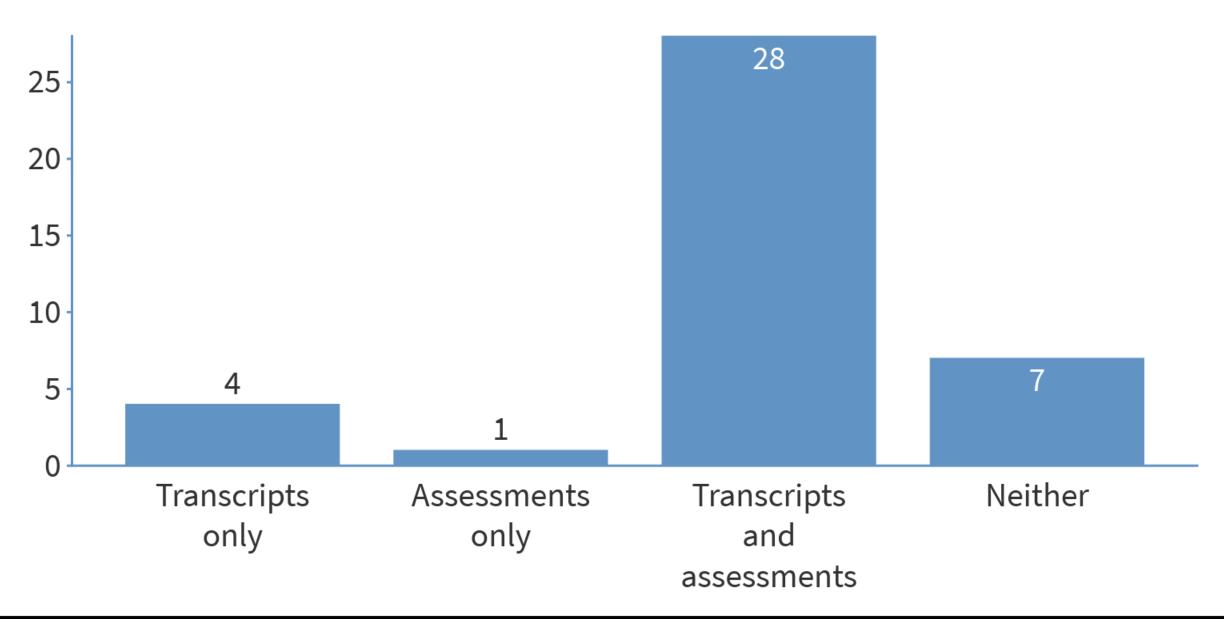
# How many employees in your institution are dedicated to working with transfer students / credits?



#### Does your institution have its own equivalency database, separate from ONTransfer?



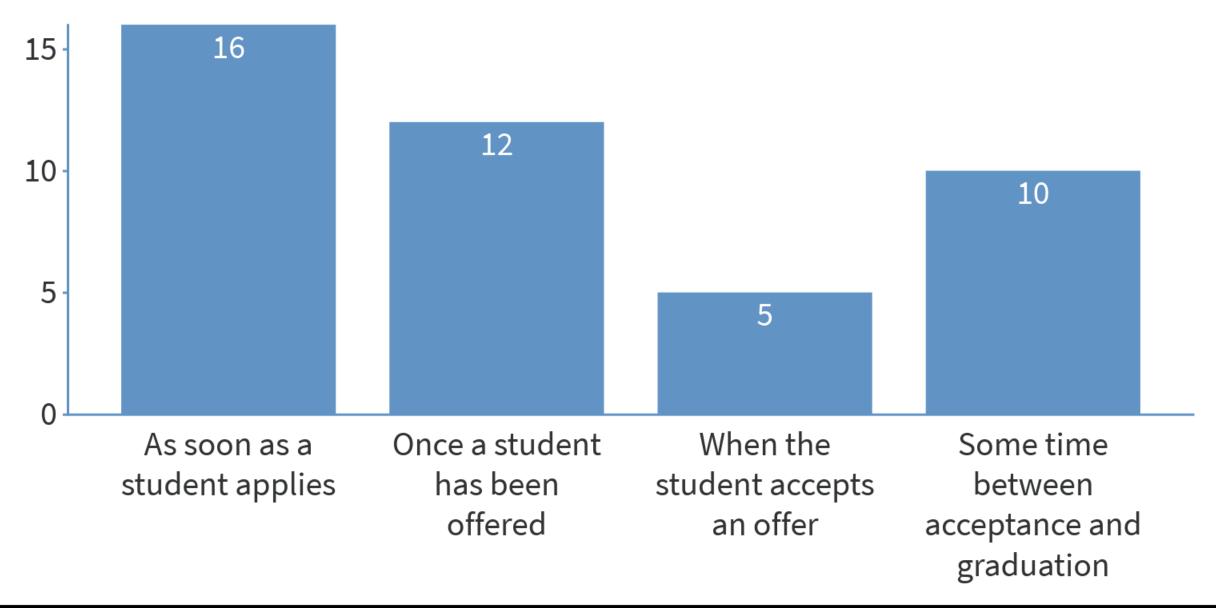
#### Do you accept WES assessments and/or transcripts?



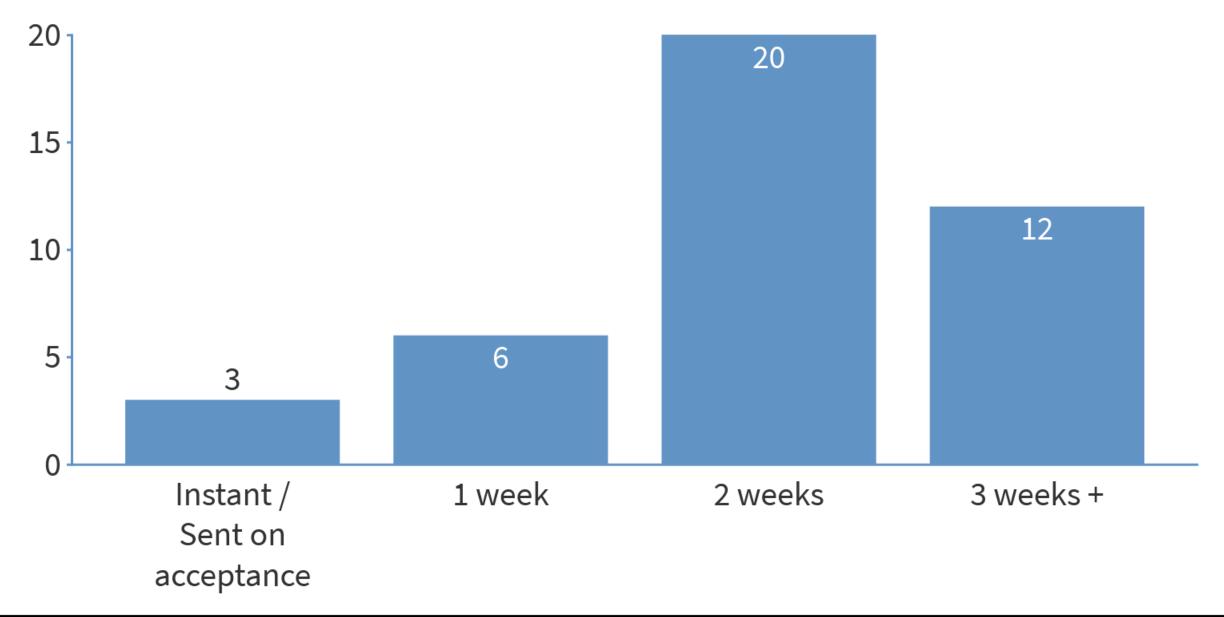
#### How many years is a course evaluation valid for at your institution?



#### At which point does your institution start a transfer credit evaluation?



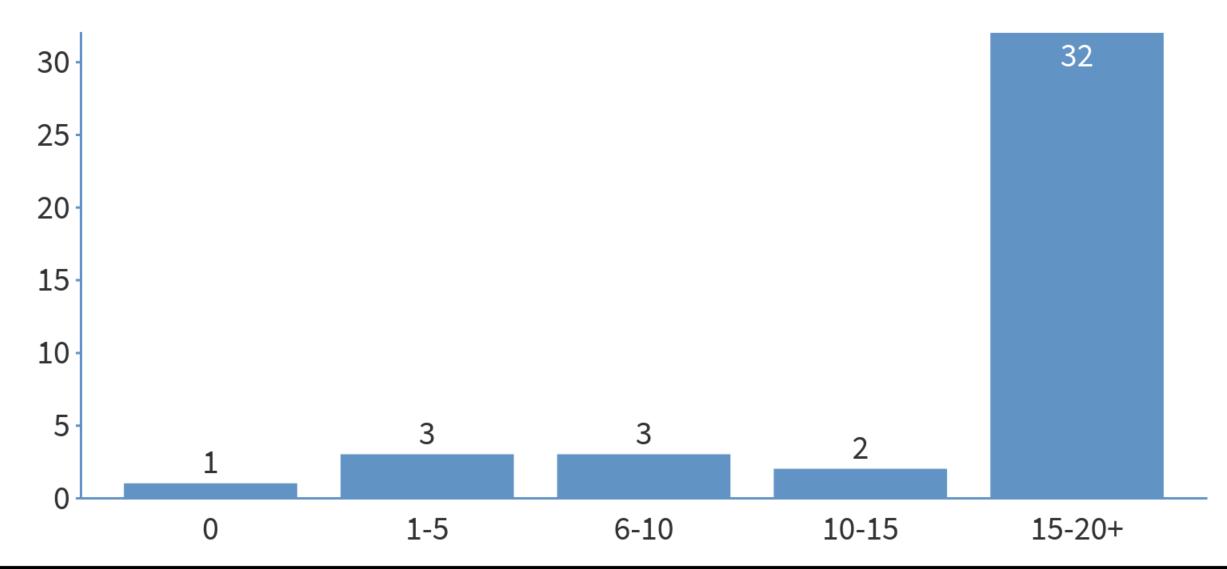
#### What is your turnaround time to complete a transfer credit assessment?



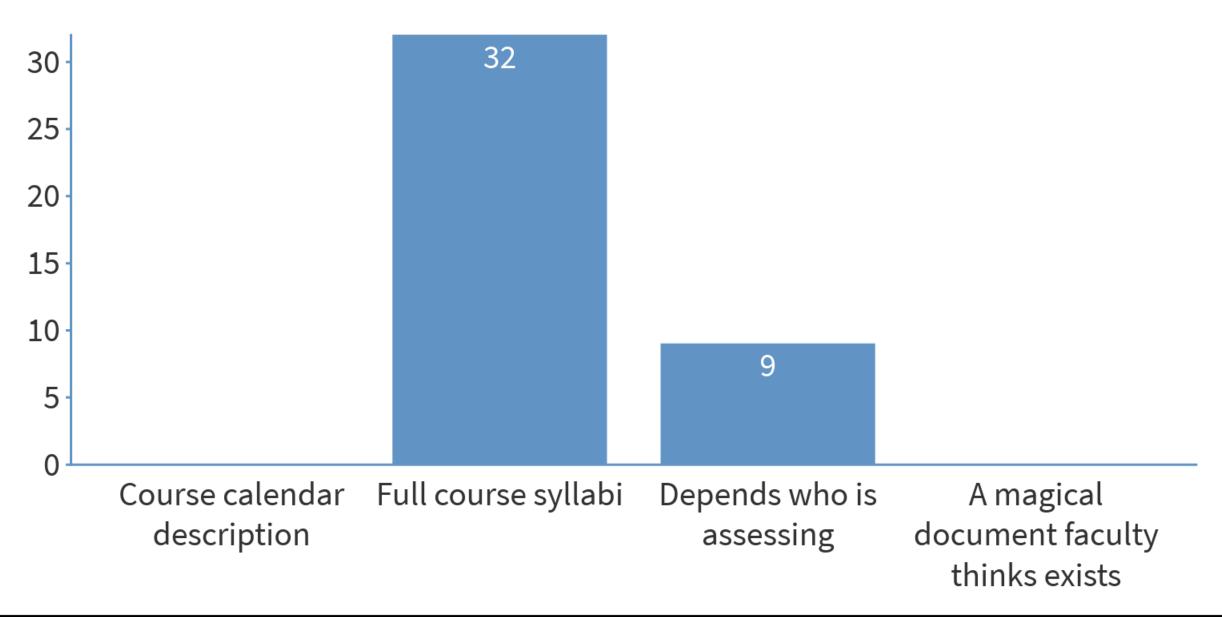
#### What is your institution's time frame for accepting previous courses?



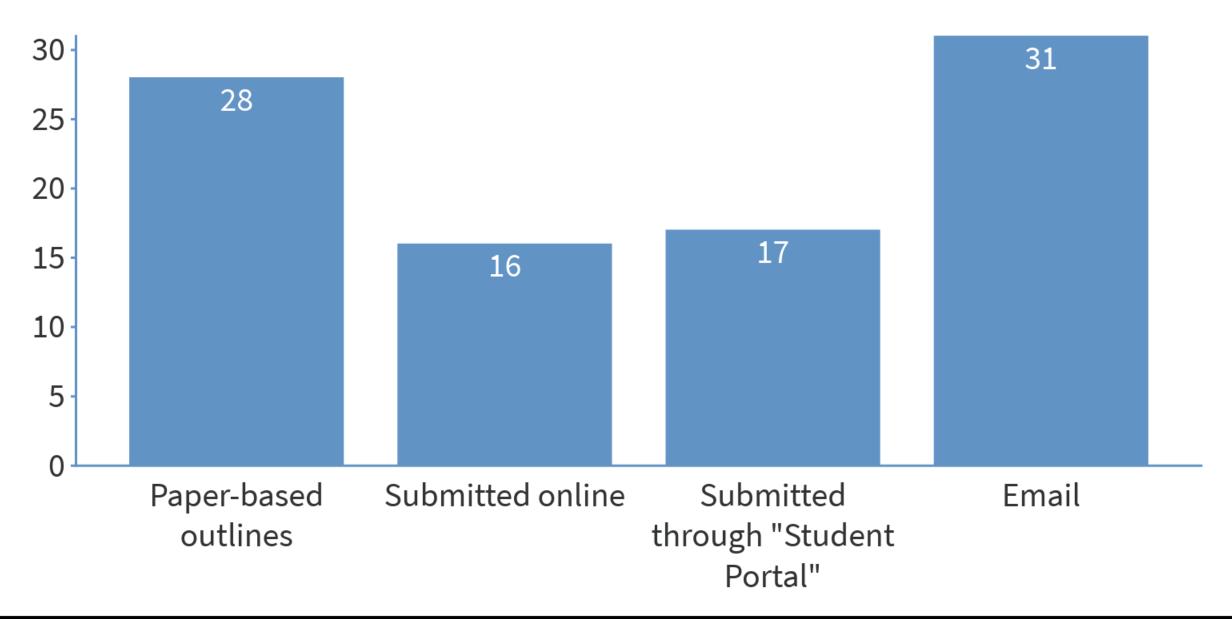
# How many pathways or agreements does your institution have with other institutions?



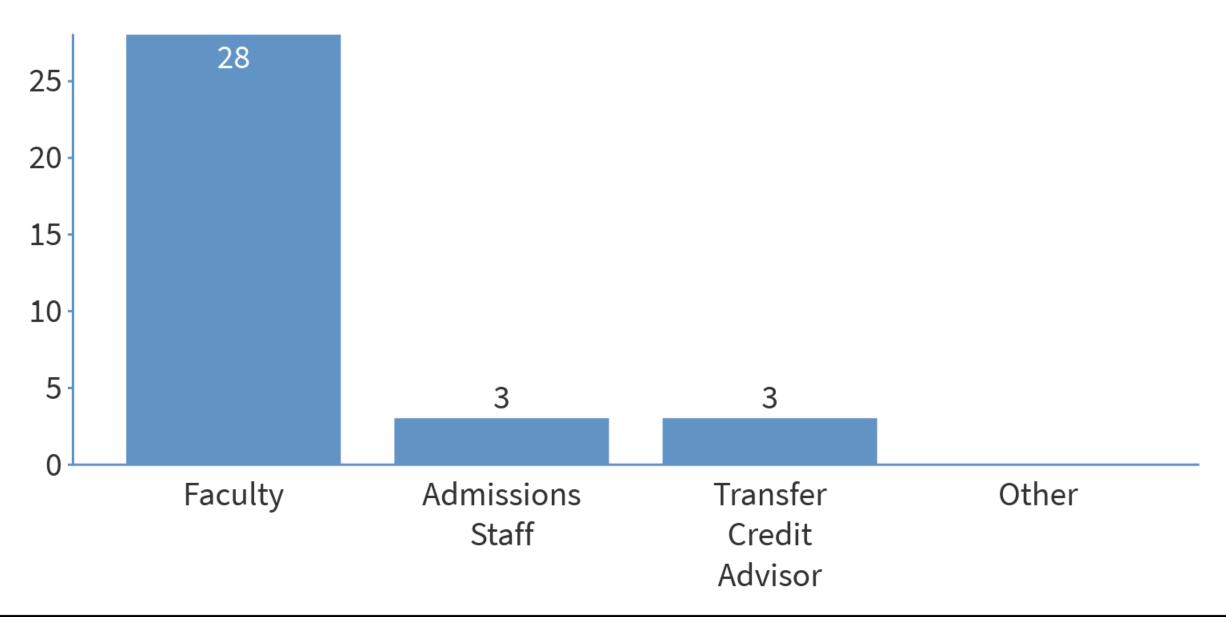
#### What type of information is required to complete an assessment?



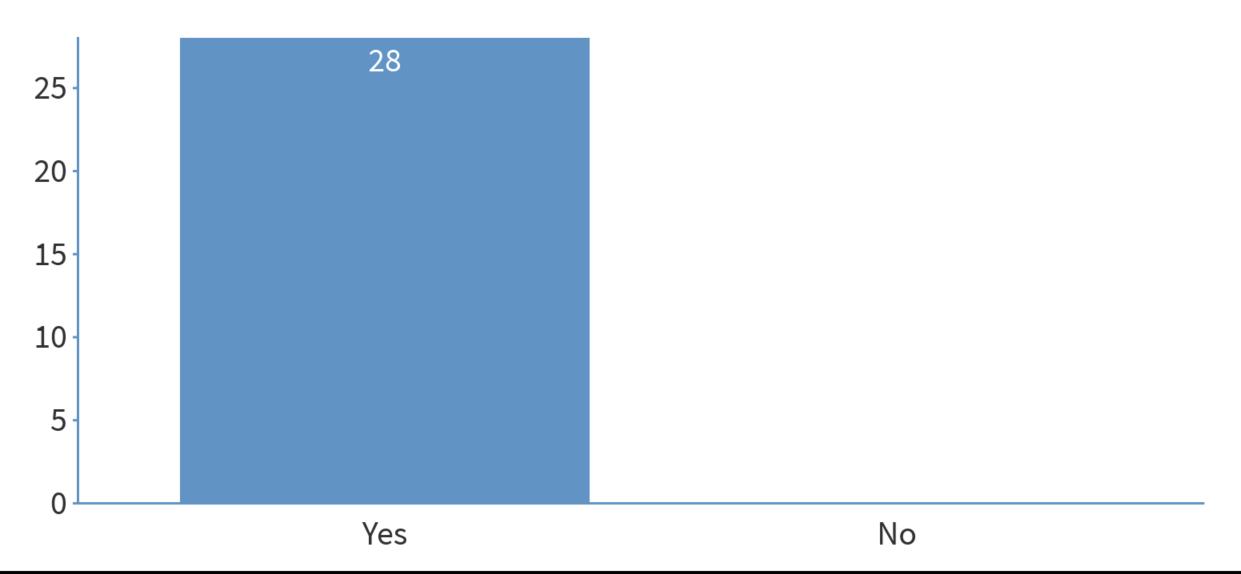
#### By which method(s) do you accept course information for assessment?



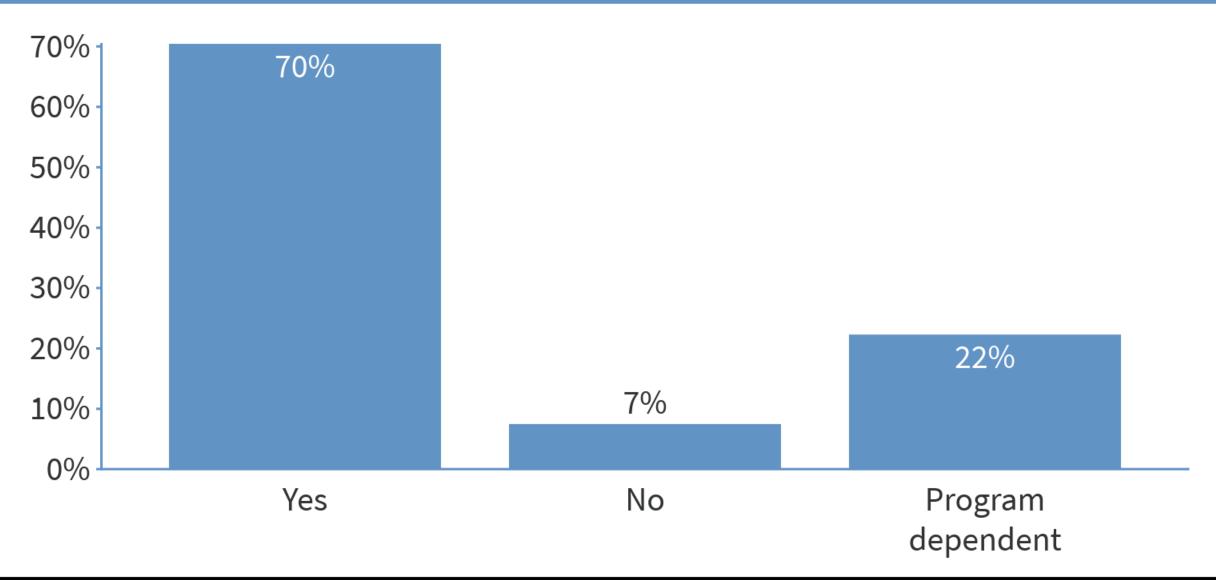
#### Who completes transfer credit evaluations at your institution?



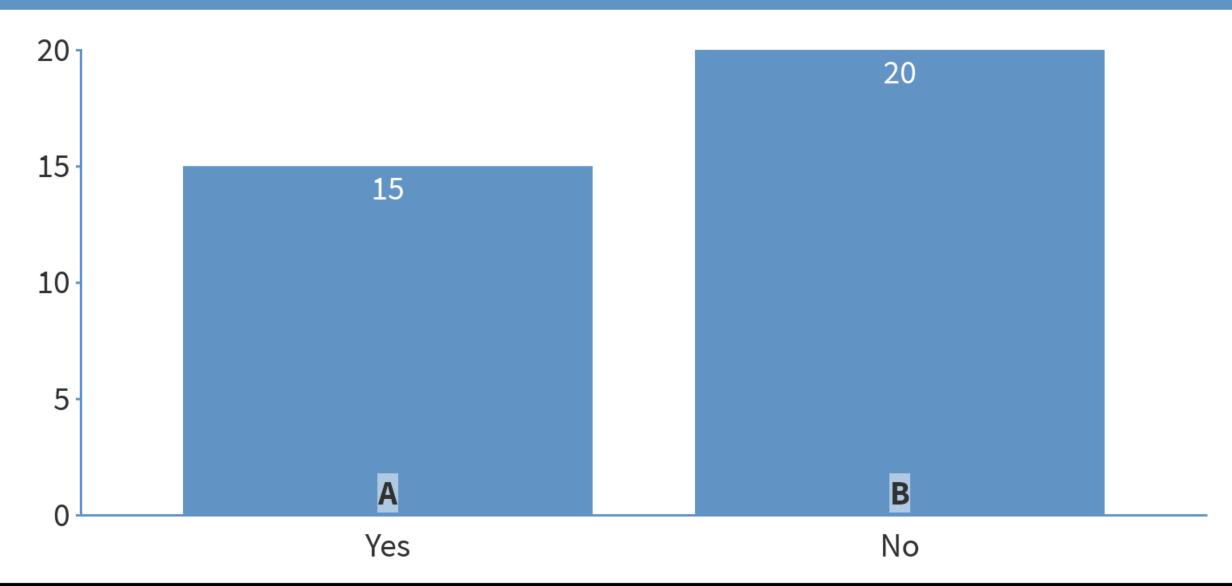
# Do your programs accept transfer credits toward prerequisite courses? (Universities only)



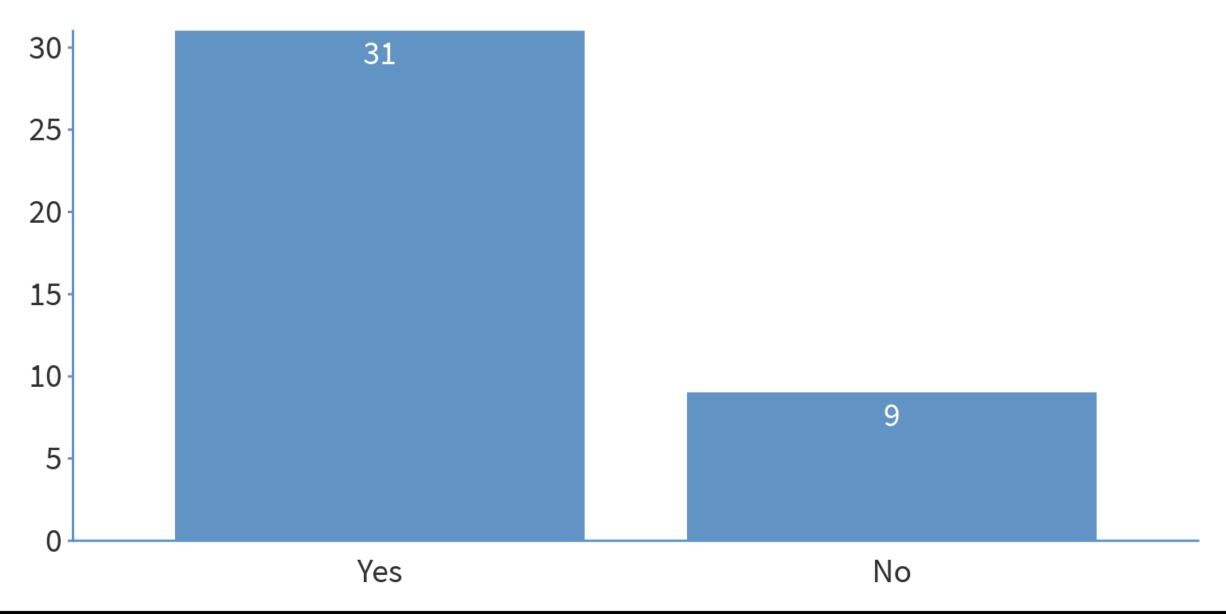
# Does your institution accept Ontario College courses in place of high school prerequisites?



# Does your institution limit the number of "unspecified" credits a student can receive?



#### Can transfer credit evaluations be appealed?



# Thanks for attending!